

Immunizations

Make a Well Baby appointment for children under age 5. Immunizations for patients 5 years and older must be scheduled by calling 288-8888 for an appointment. Active-duty Service Members get their immunizations at the Soldier Medical Readiness Center.

Minor Surgery

Treatment of boils, abscesses, warts, skin biopsies and vasectomies are examples of just a few of the minor surgical procedures available at all Primary Care Clinics. Check with your primary care provider for more information. Appointments are scheduled for minor surgical procedures.

QuickCare Clinic

QuickCare is a new service currently offered at West Fort Hood, Bennett and Thomas Moore Health Clinics, for Family Members of active duty and retired service members ages 2 to 64 years old, currently enrolled at those clinics. It is a walk-in service for acute minor illnesses or injuries. Patients are seen on a first-come, first-serve basis. Clinic hours are from 8 a.m. – 5 p.m. The last walk-in will be accepted at 4:30 p.m.

Walk-In Services

Monday-Friday from 8 – 11 a.m. & 1 – 3 p.m. services are limited to the following conditions:

- Depo – Provera, B12, Testosterone injections
- Sore Throat (active duty)
- Painful/frequent urination (active duty)
- Blood pressure checks
- Wound care (wounds requiring packing, special dressing)

Referral Services

Referrals to a specialist or other Medical Treatment Facilities require an appointment and evaluation by your primary care manager. Referrals are processed through the Business Operation Division’s Referral Branch in building 36027, across from CRDAMC’s main entrance. To inquire about your referral, call 553-1846.

Pharmacy Services

Bennett, Thomas Moore, West Fort Hood, and Monroe Health Clinics all offer pharmacy services in each clinic. Each pharmacy has a complete list of medications listed on the CRDAMC formulary. Family Medicine Residency Clinic uses CRDMC’s pharmacy. A current military identification card is required to fill all prescriptions for individuals 10 years and older. Refills must be called in to the Phone-In Refill Pharmacy, 288-8911 or requested online thru www.tricareonline.com.

Laboratory Services

Basic laboratory services are available at Bennett, Thomas Moore, West Fort Hood, and Monroe Health Clinics. Family Medicine Residency Clinic uses CRDMC’s lab. Special tests are done at CRDAMC’s laboratory.

Radiology Services

Bennett, Thomas Moore, West Fort Hood, and Monroe Health Clinics all offer basic radiology services. Special tests are done at CRDAMC’s Radiology department.

Appointments

Appointments are available by calling 288-8888 from 7 a.m. to 4 p.m. or book appointments online 24/7 by going to www.tricareonline.com

Nurse Advice Line

- 24 hours a day • (254) 553-3695
- Advice about urgent health issues
- Guidance on non-emergency situations
- Information about self-care for injuries and illness (Open to Active-duty, Retirees, and Family members enrolled in a CRDAMC health clinic.)

Health Care Information

The best source for information about your health is your primary care provider. CRDAMC’s Population Health Clinic, on the third floor of CRDAMC, is an excellent resource center. The TRICARE Service Center, in building 36023 across from CRDAMC’s main entrance, has a large supply of educational and informational brochures.

Web Page

Carl R. Darnall Army Medical Center’s, home page is located at <http://www.crdamc.amedd.army.mil>. You can also access www.humana-military.com

Important Phone Numbers

Appointments.....288-8888
Cancel Appointments288-7777
Health Benefits Advisor288-8155
Refill Pharmacy288-8911/8912
Behavioral Health.....1-800-700-8646

Traveling/Emergency Care

- Urgent Care Authorization 1-800-305-6421
- Go to the nearest Emergency Room and keep your receipts.



Thank you for choosing one of our Clinics



**Welcome to the
Department of Family
and Community Medicine
Primary Care Clinics**



www.crdamc.amedd.army.mil

Carl R. Darnall Army Medical Center
Public Affairs & Marketing Office
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Welcome to the Department of Family and Community Medicine (DFCM) Primary Care Center. Thank you for choosing one of our clinics for your health services.

When you enrolled in TRICARE Prime, you were given a primary care manager (PCM) by name. The Patient Appointment Service, 288-8888, will always attempt to give you an appointment with your provider. When your provider is unavailable, your appointments will generally be with a member of your provider's team in the same clinic to ensure continuity of care.

Clinic Locations/ Hours/ Phone Numbers:

Bennett Health Clinic

- 31st Street between Battalion Ave and 761st Battalion Ave.
- Sick Call: 7 – 7:30 a.m. Monday – Friday
- Monday – Friday: 7:00 a.m. – 5 p.m.
- Weekends and Holidays – CLOSED
- **Phone Number:** 618-8039

Family Medicine Residency Clinic (FMRC)

- Located 1st Floor of CRDAMC main hospital, Bldg 36000 Darnall Loop
- Sick Call: 6:30 a.m. – 7 a.m.
- Monday – Friday: 6:30 a.m. – 5 p.m.
- Weekends and Holidays – CLOSED
- **Phone Number:** 288-8280/8281

Monroe Health Clinic

- Monday – Fri: 6:30 a.m. – 4 p.m.
- Sick Call: Hours vary, check with Unit POC or call the clinic
- Weekends and Holidays – CLOSED
- **Phone Number:** 618-8767

West Fort Hood Clinic

- West Fort Hood (corner of Clarke Road & Loop Road, West Fort Hood)
- Sick Call: 7 a.m. – 7:45 a.m.
- Monday – Friday: 7 a.m. – 5 p.m.
- Weekends and Holidays – CLOSED
- **Phone Number:** 553-3148
- Flight Physicals can be scheduled by calling the West Fort Hood Clinic at 553-3005.

Charles Thomas Moore Health Clinic

- Bldg 2245 on the corner of 58th St. between Battalion Ave and 761st Tank Battalion Ave.
- Sick Call: 6:30 a.m. – 7 a.m.
- Monday-Friday: 6:30 a.m. – 5 p.m.
- **Phone Numbers:**
 - o Red Banner: 285-6227/6228
 - o Green Banner: 285-6271/6272
 - o Yellow Banner: 285-6269/6270
 - o Blue Banner: 285-6229/6230
 - o Purple Banner: 553-4268-4270



Evening Clinic

- Located at the Charles Thomas Moore Health Clinic
- Mon/Tue/Thur: 5 p.m. – 8 p.m.
- Open to patients enrolled to DFCM primary care or Pediatrics clinics.
- Call 288-8888 to schedule an appointment.
- Not for Active - Duty Soldiers



Weekend Clinic

- Provided at the Charles Thomas Moore Clinic located in Building 2245 on the corner of 58th street and 761st Tank Battalion Avenue
- Sat., Sun., and holidays (Walk-in) 8 a.m. – 10 a.m. & 1 p.m. – 3 p.m.
- CLOSED: Thanksgiving and Christmas Days
- Open to all Active-Duty Military and patients enrolled to DFCM primary care or Pediatrics clinics
- For acute health care issues on weekends and Federal Holidays

Active-Duty Sick Call

Sick call is for acute or urgent illness. A Military ID and a Sick Call Slip (DD Form 689) are required.

Active-Duty Sick Call Hours

Sick call hours: Hours vary for each clinic and should be verified prior to reporting. See your unit chain of command for location and times.

Active-Duty Physicals

Medical board & Chapter physicals must be scheduled by the Soldier Medical Readiness Center, 285-6232. Please call Troop Medical Clinic 12 at 287-4612 or the West Fort Hood Health Clinic, 553-3005, to schedule flight physicals.

Part I Physicals: (Retirement, ETS, or military) are scheduled at the Soldier Medical Readiness Center in Thomas Moore Health Clinic by calling 288-8888.

Part II Physicals: are scheduled at the Service Member's assigned clinic. Individuals assigned to FMRC or Thomas Moore for their primary care, call 288-8888 for an appointment.

Active-Duty Pregnancy

Pregnant active-duty Service Members who are acutely ill have priority in the OB/GYN Clinic at Carl R. Darnall Army Medical Center. OB sick call sign-in is 7:30 a.m. – 8:30 a.m., Monday, Tuesday, Wednesday and Friday, and from 9 – 10 a.m. on Thursday. Please get a Sick Slip (DD Form 689) from your unit and your OB record from the Women's Health Clinic before going to sick call. After duty hours and weekends, please go to the CRDAMC Emergency Department for care.

Women's Health

Primary care providers at the DFCM Primary Care Clinics have routine appointments for pap smears, well-woman exams, gynecological problems, and contraceptive counseling. Please call Patient Appointments, 288-8888.

Well Baby & Child Exams

Pediatric care for children from birth to 18 years of age is available from your primary care provider. Children receive a comprehensive examination and immunizations during well child visits. Bring medical records and all shot records to the appointment. Call 288-8888 for an appointment.

Sports Physicals & School Immunizations Clinic (SPASIC)

Appointments are set aside two weekends each summer for school children. (Watch the paper for dates and times). Once the academic year starts, school and sports physicals are available by scheduling a routine appointment with your primary care provider. Bring necessary school forms with the medical records and shot records.